

“Coaching is not an intuitive skill. People In Positions Of Power (or PIPOPs, sometimes erroneously referred to as leaders) often default to telling people, giving instructions, and just getting the work done. Kathleen Redmond, in her latest offering, *Coaching in Character Culture*, shows us why true leaders should coach their teams, and then demonstrates what coaching really entails.

In her inimitable style, Kathleen weaves in many difficult leadership concepts through her charming storytelling skills. For those more pedantically inclined, she presents the evidence and research to support her wisdom at the end of the book. I would highly recommend this book to all who aspire to lead; and in the process, may we all become better coaches!”

—ABHI MUKHERJEE, *Director of Finance, University Health Network*



“Kathleen Redmond’s latest book—in her trilogy which chronicles the business journey of La Maison du Parc—is a brilliant and much-welcome installment in her movement to inspire organizations to manifest business success through the creation of a character culture.

In a time when we are witnessing many corporate environments erode from a lack of integrity, intention, clear expectations, engagement, and civility, this book uses the inclusive power of storytelling to offer an accessible, practical, proven approach, and a wealth of effective tools which are grounded in solid research. This is a transformational must-read for any organization that has awoken to the reality that it will only meet its strategic objectives if it gets its people-management strategies and workplace culture right.”

—LAURA K. WILLIAMS,
Principal, Williams HR Law Professional Corporation



Kathleen has created a highly useful and interesting third book for her *La Maison du Parc* series. It is useful because it explains two important concepts. First of all, the concept of Character Intelligence. We need this clear, practical, common sense approach not only in the workplace but in our society. Secondly, it demonstrates what coaching means, both Executive Coaching and how coaching can be applied by leaders every day. As a reading experience, *Coaching in a Character Culture* is a delight. It is as engaging and entertaining as it is helpful. I'm ordering books for my clients to support my own work as a coach.

—PEGGY GRALL, *The Change Coach*

